

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI
On this the 26th day of September' 2022
C.G.No.43/2022-23/Tirupati Circle

Present

Sri. K.Rama Mohan Rao
Sri.S.L.Anjani Kumar

Chairperson(I/c) & Member (Finance)
Member (Technical)

Between

B. Dasaradaiah,
Vaddipalem,
Chinnapandur,
Varadaiahpalem(M),
Chittoor Dt.

Complainant

AND

1. Junior Accounts Officer/O/Nagalapuram
2. Deputy Executive Engineer/O/Nagalapuram

Respondents

ORDER

1. Complainant filed complaint during vidyut adalat conducted on 11.08.2022 stating that he is having service No. vide SC.No.5331424001428 and requested for removal of his service and meter.
2. The case was registered as C.G.No.43/2022-2023/Tirupati Circle and sent to Respondents for written submissions.
3. Meanwhile on perusal of ledger of the said serviced connection, the service was dismantled by the respondents on 06.09.2022.
4. When the complainant was contacted over phone by the staff of this forum @ 01.00P.M on 23.09.2022, the Complainant stated that the greivance was solved by the department. Hence expressed his satisfaction and requested to close the greivance.

DESPATCHED

DATE

C.G.No.43/2022-23/Tirupati Circle

Page 1

5. In as much as the grievance of the complainant is resolved, the complaint is disposed off in favor of the complainant.

Sd/-
Member (Finance)

Sd/-
Member (Technical)

Sd/-
Chairperson (I/c)

Forwarded By Order

105 Redd Reddy
Secretary to the Forum

This order is passed on this, the day of 26th September'2022

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

To

The Complainant

The Respondents

Copy to the Nodal Officer (Chief General Manager (O&M)/Operation)/CGRF/APSPDCL/ Tirupati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.